कार्यालय प्रधान महाप्रबंधक, है.दू. जि. क॰सं 504, बीएसएनएल भवन,आदर्शनगर,हैदराबाद -63 Office of the Principal General Manager. HTD, , BSNL Bvn,Adarshnagar, Hyderabad- 500 063



भारत संचार निगम लिमि टेड Bharat Sanchar Nigam Limited भारत सरकार का उद्यम A Govt of India Enterprise)

Minutes of the 19th Local Council Meeting of HTD held on 18-09-2018 at 10:30 hrs in the Main Conference Hall, O/o PGM HTD, BSNL Bhavan, Hyderabad.

The 19th Local Council Meeting of HTD was held on 18-09-2018 in the Main Conference Hall, BSNL Bhavan, Hyderabad under the Chairmanship of Sri. C.V. Satyanarayana, PGM HTD.

The following officers and members from staff side as well as management side were attended.

Local Council of Hyderabad Telecom District

I. MANAGEMENT SIDE

SL No	Name of the Officer	Designation	Remarks
	Sri/ Smt		
1	C.V. Satyanarayana	PGM HTD	Chairman
2	A. Hanumantha Rao	PGM, North	Member
3	G. Nageswara Rao	GM (Plg.)	Member
4	J. Ravichandra	GM (Admn.& C)	Member
5	M Seshachalam	GM (EB)	Member
6	N Sujatha	G M (South)	Member
7	C Ramachandran	GM (Rural)	Member
8	M.V. Ramanaiah	DGM(O&I & CNSS) CM	
9	V.V. Bharatha Lakshmi	DGM (F&P)	
10	Ch. Ramadevi	DGM(Admn)	
11	P. Srinivas	DGM (Plg.)	
12	P.V.D. Satyanarayana	DGM(OP & Admn) South	
13	M.V.L.N. Murthy	EE (Elec)	Member
14	P.V.V.S. Murthy	EE (Civil-II)	Member
15	Rajesh Khanna	EE (Civil-III)	Member
16	P. Yadagiri Narsaiah	AGM (L&B)	
17	B. Sreeramulu	AGM(Qtrs & NB)	
18	S.S.G. Vithal	AGM (Admn)	
19	A S Janardhan	AGM (Legal)	Convener

Staff Side

SI	Name of the Official	Designation	Remarks
No	Sri / Smt		
1	G Mohan Reddy	TT %SDE RLU BSNL Bhavan	Secretary- (BSNLEU)
2	Y Subbarao	T T % SDOP Lingampally	Member (BSNLEU)
3	G. Bhasker Rao	OS O/o SDE (Welfare)	Member (BSNLEU)
4	M K Baig	OS% CSC Vanastalipuram	Member (BSNLEU)
5	M Susheel Kumar	AOS % SDE MDF SD	Member (BSNLEU)
6	K Lakshman	TT %SDOP Golkonda	Member (BSNLEU)
7	J Ganesh	J E % SDOP Chevella	Member (BSNLEU)
8	T Priyanka	J E NIB Tele Bhavan	Member (BSNLEU)
9	V K Muthu	TT Retired Hyderabad	Leader (NFTE)
10	T Narendar	OS % SDEMDF MBD	Member (NFTE)
11	N Venkateswar	J E % SDE Extl ISFD	Member (NFTE)
12	J Lakshmaiah	TT % SDE Extl SFD	Member (NFTE)
13	P S Venugopalakrishna	J E % SDOP II SD	Member (NFTE)

DGM (Admn.) Welcomed all the officers of management side and representatives of union side, it is also informed that harmonious relationship between management and union representative of BSNL improves quality of service along with welfare of staff and work together in true spirit for overall growth of the organization.

PGM & the Chairman of the LCM, in his opening remarks, welcomed all the Members from Management side and Staff side and thanked all for maintaining peaceful and cordial atmosphere in HTD, meeting with a common objective of improving the service. He also assured that suggestions which are brought to the notice will be implemented with sincerity and dedication. It is stated that this year the competition is extremely high. Companies are getting closed or merged because of reduction of telecom tariff. Data usage is increased in amongst the four operators. If not given the quality service, customer will churn to other operator.

PGM suggested that the following priorities are to be observed by all staff members.

The main intention of the LCM is sustaining the development while maintaining the harmonious relationship between management and respective associations and unions. The Chairman has suggested the union representatives to get the opinion on the services of BSNL from the employees for improvement of the BSNL as the present financial situation is not good now and we are in very tough competition with private operators, now we are struggling for paying salaries after entry of M/s Reliance Jio into the market, we are not able to give minimum 10 new connections of mobile/FTTH/Wi-Fi connections at present in this tough competition. BSNL was once a Rs. 10,000 crore profit company, previously HTD landline connections are 7 lakhs and overall in AP telecom circle connections are 25 lakhs connections, now landline connections are getting down at the same time our revenue is also decreased, slowly come forward and improve it only from here, we should see that the situation does not degrade from here. Associations and unions contribution is very high, need to motivate all the employees to work.

Sri. Muthu (Leader) NFTE:

LJCM meeting is being conducted after 10 months gap; it is needed to conduct this meeting once in every 3 months. Transfers and Postings being given directly by Admin wing and not intimated to us. Transfers should be given with intimation to us, some employees are transferring 15 to 20 kms long, if you are transferred more long it s very difficult to the staff to travel from there to the office.

Some of the BSNL empanelled hospitals are not admitting our BSNL employees in to their hospitals. Mainly Sunshine hospital authorities are rejecting admission to our BSNL employees and simply telling no beds and no equipments. So many employees are going to be retired, remaining staff need to be encouraged but not criticized. Works Committee and Canteen meetings have to be conducted regularly.

Sri. Mohan Reddy (Secretary) BSNLEU:

As per the corporate office guidelines, it is to conduct the LJCM meeting once in every three months but it is conducted with delay. Pending points are there from 12th LCM, it is much delayed. Underground cable completely damaged. CSC people asking that it is punishment for them to work on second Saturdays also, where as administrative staff are enjoying on second Saturdays. Our intention is transfers and postings are to be discussed with us. Do not criticize the employees who crossed 50 years of age, they are not able to do hard work, their services can be utilized in very easy sections.

REVIEW OF OLD POINTS

12th LCM points:

4(ii) Construction of lift in MBD Xge:

Reply:

Necessary Civil Work was completed and the new lift equipment was supplied by the vendor recently. Part of Electrical work was completed. The work is in progress and is expected to be completed by 31-12-2018.

Reply: EE (Elec): Lift supply was delayed owing to implementation of GST; one payment was made to the Vendor, another one is pending for payment of Rs.28 lakhs to the vendor of lift supply.

G.M(Plg): MBD Bldg was under road widening owing to Metro Rail works. Hence lift in MBD had to be delayed. It was required then to clarify the issues to M/s Metro rail authority. G.M (Admn.): We will complete the lift work in MBD TE bldg before 31.12.2018.

(Item pending)

13th LCM Items (Pending):

3(a) Repair of Motor Cycle sheds at MBD, EGD, T. Bhavan Xge bldgs:

Reply:

Motor Cycle sheds at Erragadda is completed, Musheerabad is also completed. Work is in Progress at Telephone Bhavan and likely to be completed by 30-09-2018.

Leader from Staff side: Erragadda Motor cycle shed not completed. **EE(Civil) III:** No civil work pending at EGD for M.C. shed, only the unnecessary materials have to be vacated from the existing Motor cycle sheds by the bldg I/C.

PGM HTD & GM (Central) expressed their desire to visit EGD exchange once for inspection.

(Item pending)

14th LCM Agenda points

9) Replacement of faulty tube lights in offices & Exchanges:

Reply:

As per the field reports received from respective Area GMs all faulty tube lights were replaced in offices/Exchanges with in their jurisdiction . If any specific location is left out that may be brought to the notice of concerned AGM.

PGMTD: PGM sir suggested to the unions to give brief report on tube lights then only get it done. PI take feedback from all Area GM offices whether work is completed.

Action by AGM OP & Adm of Area GM off.

(Item pending)

15th LCM Pending points:

(6) Repairs to the bore wells in many of the Rural Exges

It is brought to our notice that the Bore Wells are not functioning in many of the exchanges of rural including urban. In KPHB the digging work of bore well is completed but the motor is not installed. It is requested to instruct the concerned to take necessary action on the above subject.

Reply:

Repair of submersible/mono block centrifugal pumps is completed at all exchanges in GM (Rural) Area, except for Dharoor, Shamirpet and Keesara.

AGMs concerned for those areas are requested to apply for water connection under Mission Baghiradha instead of depending up on bore well motors.

G.M(Admn.): Instructions given to EE (Elec) to repair submersible pump sets immediately.

PGM: Suggested to Sri C. Ramachandran G.M (Rural) to personally inspect all the exchanges, how the motor pump sets are working and arrange to apply for Mpl. Water connections wherever it is essentially required.

(Item pending)

(2) No supply of tools to the staff:

Reply:

Requirement of Tools to the Line Staff has been received from all Area GMs. Tender is being floated through Govt. Portal GEM instead of e-Tender, after obtaining Digital Key by GM Central.

NIT (Notice Inviting Tender) has been uploaded with three weeks time for opening. Work will be completed by 31-12-2018.

G.M (Admn.) 40% tenders quoted, some tools like tools Taparia brand, HMTs minimum requirement will be supplied for field staff.

Action by AGM OP & Adm. Central (Item pending)

(5) No water supply to Shankarpally Quarter

Reply:

Water supply Work to Shankarpally Qrs has been completed

(Item closed)

16 th LCM Points :

7) Water supply (Municipal) connection at HCU Quarters:

<u>Reply</u>: The lease Agreement with Registrar, HCU has been expired. Renewal for the same is being decided by the internal committee of HCU. Hence the permission for laying the pipe lines for water to BSNL Quarters at HCU is not being accorded. Hence, no further works at HCU Quarters can be carried out and in view of the present financial situation; this pipe laying work is not financially viable.

GM(Admn.): Instructions given to Sri.Sree Ramulu AGM(Quarters) and Sri.Yadagiri Narsaiah, AGM (L&B) to take permission from HCU for municipality water for HCU quarters.

(Item pending)

9) Maintenance of GM (south) office for Drainage water leakage and others

Reply:

This is a major work being carried out by EE Civil – III and the work is in progress. This Work is expected to be completed by 31-10-2018.

(Item pending)

17th LCM Items

3. Maintenance and white washing of all Departmental Buildings / Quarters

Reply:

The proposal for white washing of all departmental buildings / quarters is not financially viable in the present scenario. Work will be taken up as and when funds are available.

G.M (Plg.): Works to civil wing to monitor ground floor walls painting is not fixed to wall. We have been considering white wash for occupant quarters only on important occasions.

G.M (Admn.): Budget is not sufficient for quarters maintenance. It is required 5 crores. Sri T.Narender Member, NFTE: suggested for display of vacant quarters list in Intranet. (Item closed)

17. Supply of sufficient Furniture in entire HTD

Reply:

A letter addressed to Circle Office for funds allotment, so far funds not allotted. Hence the mater may please be taken up in the Circle Council. In view of paucity of funds, purchase of new furniture is not advisable. Existing furniture may be made use of where ever retirements are happening.

PGM: There is no need to purchase to new furniture, old furniture need to be reused. There is Blanket ban on purchase of furniture.

G.M(Admn): Unserviceable/outdated furniture will be scrapped. All area G.Ms are requested to identify the furniture and make a report. Mainly CSCs and Zonal offices will be given priority as they are front end offices.

(Item pending)

21. Cable fault rectification

Reply:

Monitoring of cable faults and the rectification is continuous process. Already consistent review of cable faults and rectification - pillar wise / JTO wise is being done by O/o PGM HTD and Maintenance Tenders for this purpose are finalized and necessary work orders have been awarded.

(Item closed)

18th LCM points:

4) Clearance of waiting list in the cadre of TTs.

Reply:

Promotions have already been given to eligible ATTs as per vacancy position. (Item closed)

6) Change of Non-Executive staff Designation in all official records

Reply: Already implemented.

Unions: Need to tell very briefly to the RM & TT cadre to fill the Form-3 (family particulars.) Service Book Verification to be taken up once again.(Item closed)

7) Supply of HMTs to field staff

Reply:

The requirement is projected to Circle office periodically and reminded over phone repeatedly. The details of receipts and issues of these items are mentioned below:

Total number of 472 HMTs were issued to field units during the last 2 years and till now requirement for 2018-19 is being projected to circle office as and when received from Field units and if allotted they will be issued to field units. Any further requirements may be projected to AGM (MM), HTD individually on email-id agmmmhtd@bsnl.co.in for forwarding to circle office.

(Item pending)

8) Replacement of modules in pillars.

Reply:

A total of 1500 CT Boxes were issued to field units during the last 2 years. Any further requirements may be projected to AGM (MM), HTD individually on email-id agmmmhtd@bsnl.co.in for forwarding to Circle Office. (Item closed)

9) Supply of tool kits to JEs working in outdoor sections

Reply:

Tool kits to JEs Outdoor will be procured by concerned Unit Officers locally on need basis.

Staff side: Local order is to be issued. It is requested to supply Laptop/tools bag to JEs Extl. (Item closed)

10) Maintenance of overhead tanks and as well as quarters

Reply:

In all the Telephone Exchange Compounds and Departmental Quarters Compounds, Over-head Tanks are being cleaned periodically. If any specific compound is left out, matter may be taken up with the Concerned AGMs. (Item closed))

19th LCM New Agenda points:

1)Provision of lunch room for Transmission staff at Gachibowli Exchange.

It is brought to our notice that there is no lunch room for the staff working in external plant at Gachbowli Exchange. Without lunch room facilities staff are forced to take lunch outside /on terrace where no proper amenities available.

It is requested to instruct the concerned to provide lunch room with full amenities on priority.

Reply:

GM(Rural&LGPL) has inspected and suggested to shift CSC to the ground floor of the same RSU building. CSC room of the 1^{ST} floor will be spared for staff lunch room.

GM (Admn): It will be completed within 3 months.

(Item pending)

2) Posting of JE at Gachibowli Internal Plant.

It is brought to our notice that there is no JE posted for Gachibowli exchange. Suitable instruction may be issued to the concerned for posting of JE.

Reply: Postings will be done as per administrative convenience by GM (Rural)
Staff side: Local order for posting of one JE (O/D) for GCBL may be issued by GM (Rural).

(Item pending)

3) Drainage Block at Lingampally Quarters.

It is brought to our notice by the inmate of Lingampally quarter that the drainage pipe is blocked and the slit overflowing: thereby it has become mosquitoes den. Due to this residents are facing lot of inconvenience and falling sick. It is requested that necessary instructions may be given to the concerned to set right the drainage problem and maintain proper cleaning.

<u>Reply:</u> Necessary (Yearly maintenance) 'Tender' for this work was called for twice by the civil wing but no response is received. This is being recalled once again. However, routine blockages in drain are being cleared periodically.

PGM: Sri Khanna EE Civil is instructed to resolve the issue on priority. (Item pending)

4) Expansion of parking shed at Gowliguda and Tolichowki Exchange premises.

It is brought to our notice that after installation of power plant at Gowliguda, the then AM promised to expand the scooter shed at available place in the compound but till this date no action has been taken.

In this connection it is requested that suitable instruction may be given the concerned to settle the issue.

<u>Reply:</u>Sufficient parking sheds are available at Gowliguda Exchange Compounds (3 Sheds). In Towlichowki exchange premises, there is sufficient space for CSC and Admin building and there is separate parking space available in T.E. Building which is vacant. If required the staff can use T.E. Building parking shed at Tolichowki.

GM Central: This will be examined and needful will be done.

Staff side: Temporary partitions in existing parking area may be removed. (Item pending)

5) Maintenance in the premises of Gowliguda exchange.

It is reported that the premises of Gowliguda Telephone Exchange is not being cleaned properly due to shortage of sweepers as the existing sweepers are retiring and no fresh appointments in the cadre of sweepers.

In this regard it is requested to instruct the concerned to take necessary action to keep the exchange premises clean and tidy.

Reply: It is learnt that cleaning is being done regularly at Gowliguda exchange. If still any grievance is pending, matter may be taken up with AM (central)

Staff side: Letter to AM (Central) SFD may be issued.

(Item closed)

6) Posting of JE for SDE (External)-II, Gowliguda.

It is brought to our notice that there is acute shortage of staff in the cadre of JE in the SDE (External)-II Gowliguda Division. Only one JE is working for three zonal offices and he is overloaded.

Hence it is requested to post two more JEs to the SDEs (External-II), Gowliguda Division so that the work can move smoothly.

Reply:

Already JEs are posted to Area GMs for further posting in their areas as per actual needs. In the instant case GM (Central) will take care of this point. (Item closed)

7) Posting of Staff for CSC at Gowliguda.

It is reported that there is no sufficient staff posted as per the norms of Category-I CSC in CSC Gowliguda to take the grievances of customers. The available staff is overloaded.

Therefore it is requested to allot/post the staff in the cadre of JE among the new recruiters.

Reply: 1 Clerk and 2 JEs were posted recently. (Item closed)

8)Provision of Furniture at Aghapura Out Door.

It is brought to our notice that there is no furniture available in zonal offices of Aghapura,B and C sections, Also no sweeper is posted.

It is requested to instruct the concerned suitably.

Reply: If caning of chairs needs to be done, matter may be coordinated with the SDE (Genl) O/o PGM, HTD. The furniture is available in Telephone Bhavan. Necessary indent may be given by SDOP to The SDE (Bldg)TBN and may be collected as per needs.

Staff side: Letter to concerned officer & AM (Central) SFD is to be issued. (Item closed)

9) Posting of SDE(External)-I Gowliguda.

It is brought to our notice that the SDE (External) is ill health and is going frequently on leave. He is attending office irregularly; thereby the works are being hampered. Hence it is requested to post another SDE in his place so that the works can move smoothly.

Reply: SDE Extl-I has been posted at Gowliguda.

(Item closed)

10) Repatriation of staff who were transferred on Rule-9 to CGMs Office.

It is reported that officials in the cadre of Sr TOA are transferred on rule-6 to CGMs office and they have become surplus after formation of separate circle i.e. Telangana and Andhra Pradesh. Also it is reported that there is acute shortage in HTD.

Hence it is requested that the officials who went on Rule-9 may be transferred back to HTD immediately so that they can be posted where ever is needed in HTD.

Reply: Repatriation of clerical Staff who were deputed to the circle office, Hyderabad under Rule -9 have been completed. (Item closed)

11) Primary, Secondary and Pillars Faults.

It has brought to our notice that the primary, secondary and Pillars are faulty at the fallowing Exchanges areas. Tolichowki, Golukonda, Ramkoti, Agapura, Gowliguda B and Gowliguda C sections.

It is requested that kindly instruct the concerned to rectify the same immediately.

Reply: Already discussed in 18th LCM (Point No.8) (Item closed)

12) Shifting of CSC, Gachibowli Exchange.

It is observed that CSC working at Gachibowli is in the first floor of the exchange building and also it is far from the main gate and quite interior and thereby it has become inconvenience and hardship to the customers.

Hence it is suggested that the CSC may be shifted to main entrance of the building so that the customers can be utilized its services effectively.

<u>Reply:</u> GM (Rural&LGPL) has inspected and suggested to shift CSC to the ground floor of the same RSU building. CSC room of the 1^{ST} floor will be spared for the staff lunch room.

(Item pending)

13) Replacement of battery sets at SBH, Gunfoundry RSU.

It has brought to our notice that the battery sets installed at SBH, Gunfoundry, RSU are going in faulty condition frequently even though many times attended.

Therefore it is requested to instruct the concerned to replace the existing battery sets with new sets immediately.

Reply: Already replaced with 2 sets of 300 (AH) Batter, Amar Raja make on 9th March 2018. (Item closed)

14) Delay in payment of electricity bills of the departmental quarters.

It is reported by the inmates of Departmental quarters that there is delay in payment of electricity bills resulting disconnection of power supply to the quarters.

Therefore it is requested that suitable instructions may be given to the concerned for payment of the bills in time to avoid the disconnection of power supply to the quarters.

Reply: Due care is taken now and no delay in payment of Electricity Bills. (Item closed)

15) Drainage problem at Kandaswamylane quarters.

It has brought to our notice that the drainage is overflowing in Kanda swamy lane quarters premises. Hence it is requested that necessary instructions may be issued to the concerned to rectify the problem.

Reply:

Necessary (Yearly maintenance) 'Tender' for this work was called for twice by the civil wing but no response is received. This is being recalled once again. However, routine blockages in drain are being cleared periodically.

PGM: Sri Khanna EE Civil is instructed to resolve the issue on priority.

(Item pending)

16) Staff problems working at Shamshabad, Badangipet, Ghatkesar and Ibrahimpatnam exchanges areas.

It has brought to our notice by the staff members working at Shamshabad, Badangipet, Ghatkesar and Ibrahimpatnam exchanges are facing lot of inconvenience and hardship to come to Lingampally from their respective work places to get administrative sanctions such as Medical permissions etc., due to formation of GM (CFA) Rural as these exchanges are comes under administrative control of GM (CFA) Rural.

In this regard it is suggested that the administrative control may be transferred to the GM (CFA) South from GM (CFA) Rural so that staff members can get medical permissions etc., from south offices. Presently the pay and allowances of the staff working at above exchanges are being drawn in GM (CFA) South office. Necessary instructions may be issued to the concerned.

Reply: Matter may be taken up with GM (Rural & LGPL).

<u>PGM:</u> This will be discussed in the next meeting for resolving. (item pdg)

17) Civil works at Lingampally Exchange.

It is reported that Lingampally exchange MDF door has come out from its fixture and it is in open condition. Dogs made it as kennel during the nights.

Suitable instructions issued to the concerned to fix the door immediately.

Reply: Lingampally exchange MDF Door has been fixed. (Item closed)

18) Empanelled hospitals in Secunderabad area

It is reported that there are only two empanelled hospitals in Secunderabad area. It is finding hardship to the employees living in Secunderabad and its surrounding areas during night times in emergency cases. Hence it is requested that efforts may be taken to bring some more hospitals under empanelment list in Secunderabad area.

Reply:

At present Sunshine Hospital at Paradise, Poulomi Hospital at Dr A S Rao Nagar and Supraja Hospital at Nagole cross road are under BSNL MRS. Some more Hospitals already Empanelled with CGHS are being processed additionally. Initiation for further empanelment may be taken by the staff side also.

Staff side: One meeting with Hospital authorities may be conducted once again. (Item closed)

19) White wash to the lunch room at Secunderabd exchange

It is brought to our notice that there is no white wash, proper lighting and other civil works at lunch room of Secunderabad exchange. Necessary instructions may be issued to the concerned to look into the matter and necessary action may be taken immediately.

Reply: Work is completed.

(Item closed)

20) Provision of water coolers and air coolers at all administrative offices in Hyderabad Telecom District.

It is requested that the summer season is fast approaching and sufficient air coolers and water coolers may be provided at all administrative offices in entire Hyderabad Telecom District .

Necessary instructions may be issued to the concerned for provision of above items immediately.

Reply:

37 Nos of Air coolers are repaired and distributed to the concerned units by the SDE (Gen) and already Estimate has been submitted for water cooler at BSNL Bhavan. Due to financial constraints, further purchase of coolers cannot be taken up.

Staff side: General circular to upkeep/repair Air Coolers to all offices may be given before February-2019.

(Item closed)

21) NGN Exchange at Madhapur

It is reported that the burnt PCBs are not being replaced timely thereby the customers are suffering a lot. Necessary instructions may be issued to the concerned for replacement of PCBs against burnt ones.

Reply: Work is completed.

(Item closed)

22) Posting of A.O.S Cadre officials to DE (Rural) division, Tolichowki

There is an acute shortage in the cadre of AOS at the following places.

CRO section 2. DGM (Rural) and 3. DE (Rural) Tolichowki.
 Suitable instructions may be issued to the concerned to post AOS at above said places.

Reply:

Postings will be done as per administrative convenience by GM (Rural & LGPL)

(Item closed)

	Items	Closed	Pending
LCM OLD ITEMS	17	8	9
LCM NEW ITEMS.	22	15	7
TOTAL	39	23	16

Closing Remarks of PGM:

Most of the points are at civil side. Wherever enough tenders we are not getting, that we can try to float again and try to get some contractors, so that we can take up the works because we only decided that those are essential for the staff and we need to complete those works. Again and again float a tender then the contractor is appointed.

99% transfers are based on the rules. We need to follow the rules; one or two cases are only on interest of the services.

Meeting has gone very well in a very cordial atmosphere; he thanked all the members of the LCM meeting.

Vote of thanks was proposed by A.G.M (Legal), O/o PGM HTD.

Asst General Manager (legal), O/o PGM HTD, BSNL Bhavan ADARSHANAGAR, HYDERABAD