

Corporate Office  
Pension Section, 5<sup>th</sup> floor  
Bharat Sanchar Bhawan  
H.C. Mathur Lane,  
New Delhi-110001



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No.48-16/2019-Pen (B)

Dated: 31-12-2019

To

**The Chief General Managers,  
NTR/NTP/NCNGN/NFS  
Bharat Sanchar Nigam Limited**

Sub: Discrepancies observed in large number of Service Books of the BSNL VRS 2019 optees - reg.

Sir,

I am directed to forward herewith the letter No. 2-1/CCA/BSNL/VRS Scheme/19-20 dated 27/12/2019, regarding discrepancies observed in large number of Service Books of the BSNL VRS 2019 optees, received from the O/o Pr. CCA, Delhi Region, Delhi, for information and necessary action.

Yours faithfully,

  
(Rabin Sarkar)

Asstt. General Manager (Estt.-I)  
Tele. No. 011-23037477

Copy to :-

1. PS to Dir (HR)/Dir (F)/Dir (Ent.)/Dir (CFA)/Dir (CM), BSNL Board
2. Dy. CCA (Pen), O/o Pr. CCA, Delhi Region, Delhi
3. PGMs/Sr. GMs/GMs (Pers./FP/BW/Elect./Arch/Civil), BSNL CO
4. BSNL CO Intranet Portal



(Sudhanshu Shekhar Ray)  
Deputy Manager (Pension)

भारत सरकार  
संचार एवं सूचना प्रौद्योगिकी विभाग  
दूरसंचार विभाग  
कार्यालय प्रशासनिक सहायक  
डी.ओ.टी. बिल्डिंग प्रसादनगर  
नई दिल्ली, 110005



Government of India  
Ministry of Communication & IT  
Department of Telecommunication  
Office of the Pr. CCA,  
Delhi Region  
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New Delhi-110005  
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Tel : 011-25749048

No. 2-1/CCA/BSNL/ VRS Scheme/19-20

Date: 27.12.2019

To,

CMD,  
BSNL, Delhi.

Subject: Discrepancies observed in large number of service books of the BSNL VRS 2019 optees – reg

Service books of the BSNL VRS optees 2019 were verified by this office. The following discrepancies were noticed in the service books:

1. The name of the employee in the Service book and Presidential Order does not tally. Either there is a spelling error or the abbreviated name appears in the PO.
2. The pay fixation has also been found incorrect, as stepping up has been given to ineligible officials or promotions have been granted before the prescribed period.
3. It has also been found that an extra increment has been granted in complete disregard of the rules and regulations. Pay fixation memos have not been pasted in some of the service books.
4. The service book does not bear the photograph of the employee.

To ensure the smooth and speedy settlement of the BSNL VRS 2019 pension cases:

- a) The SSA unit may issue a certificate from the Head of Office certifying that *"The name mentioned in the Service Book and the Presidential Order belong to one person and his/her correct name is\_\_\_\_\_"*
- b) the service books may be reviewed and corrected so as correct the errors/omissions/discrepancies mentioned above. Special focus may be stressed on pay fixation as payment of pension and Ex-gratia depend upon it.

This issues with the approval of the Competent Authority

Dy. CCA (Pen)  
O/o Pr. CCA, Delhi

Copy to:

1. PS to Advisor (Finance), Room No.312, DoT (HQ), Sanchar Bhawan, New Delhi
2. Add. CGCA, O/o CGCA, NICF Campus, Ghitorni, New Delhi.
3. The Director (Accounts – 1), DoT (HQ) Sanchar Bhawan, New Delhi – 01.