

BSNL Corporate Office,
Revenue Management, Consumer Mobility Branch,
O/o PGM (Finance-CM) 02nd Floor,
Bharat Sanchar Bhawan, Janpath, New Delhi-110001.
E-Mail ID: dgmrmcm@bsnl.co.in



BSNL
Connecting Bharat
Security • Affordably • Reliably

No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 04/12/2024

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.

Details of outstanding against exempted categories as on 31.10.2024 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

1. Reverification of all the GSM Services Connections provided to officers/officials working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.
2. Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.
3. It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.27 crore of outstanding is still pending and out of this Rs. 3.23 crore is more than three year old.

Hence it is therefore reiterated that the compliance in respect of reverification of Service GSM Connection as specified above may be submitted on email id dgmrmcm@gmail.com.

(Signature)
(Sunil Kumar)
PGM (Fin-CM)

Copy to:-

1. All IFAs, BSNL Circles for necessary action.

Regd. & Corporate Office: Bharat Sanchar Bhawan, H. C. Mathur Lane, Janpath, New Delhi-110001
Corporate Identity Number (CIN): U74899DL2000GOI107739 Website: www.bsnl.co.in

Outstanding against Service Connection as on 31.10.2024									
Circle	Count	< 1 YEAR		> 1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	Amount
		Amount	Count	Amount	Count	Amount	Count		
CG		10,306		90,417					658,516
GJ		55,402		48,272				650	230,465
MH		215,655		215,339				932	1,072,939
MP		52,273		40,669				3,450	553,190
Grand Total		333,637		394,697				6,158	2,515,109
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount	TOTAL
Andaman		7		2,877					2,877
Bihar		64,801		222,566		493,794	293		222,566
Orissa		0		545		10,531,506	1,246		545
West Bengal		16		40,893		147,279	196		40,893
Jharkhand		3		11,687		16,469,464	787		11,687
Kolkata		8		359		1,436,308	359		359
Assam		156		43,561		74,183	240		43,561
North East I		312		6,841		389,590	305		6,841
North East II		0		1		2,749,561	451		1
Grand Total		65,304		329,329		32,291,684	3,901		32,686,318
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount	TOTAL
Haryana		6,264		26,083					37056
Himachal Pradesh		2,005		4,115		4,709	121		9774
Jammu and Kashmir		791		4,834		3,654	116		638919
Punjab		3,600		4,121		633,294	284		7721
Rajasthan		30,885		8,005			115		61589
UP East		11,549		9,773		22,700	352		907335
UP West		9,104		7,178		886,013	655		1456531
Uttaranchal		1,848		1,343		1,440,249	537		91755
Grand Total		66,047		65,451		3,079,183	2,289		3,210,682
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount	TOTAL
Andhra Pradesh		36,113		20,089		25,394	2,735		31,596
Karnataka		14,044		31,717		395,448	3,846		441,210
Kerala		853		1,230		2,151	265		4,234
Chennai		1,475		1,522		272,855	622		21,5853
Tamilnadu		16				13	6		29
Grand Total		52,503		54,558		695,862	7,474		802,922
Gross Outstanding		517,491		844,035		37,853,505	19,822		39,215,031